

**To:** Our Valued Customers

**Re:** An update for our customers regarding Coronavirus (COVID-19)

**Date:** 3.16.2020

At Womack Electric Supply Company, the health, safety and security of our employees and customers is our number one priority. We also recognize that our supply chain and delivery of electrical products and solutions keeps you productive and profitable.

As we've continued to monitor the changes with regard to COVID-19, we want to address the obvious and practical impact it has to our people, our customers, and our business.

We are closely monitoring the situation, and we are taking proactive and preventative steps to keep our people safe, yet continue to provide best-in-class service and supplies to our customers.

### **Employee Support**

To help prevent the spread of illness, we're encouraging those who are symptomatic to stay home. We've limited our in-person interactions with customers, vendors and each other by implementing travel restrictions and providing the resources necessary to conduct meetings virtually. We've also taken the precautionary step to cancel upcoming events hosted by Womack.

### **Branch Cleanliness and Safety**

We've provided our branches with a cleaning checklist as well as the critical disinfectants and protective equipment for both our employees and customers. We are working diligently and creatively to locate, secure and deploy the cleaning products required to protect our employees and customers.

### **Supply Chain and Inventory**

Our parent company, Crescent Electric Supply completed a comprehensive review of inventory positioning. Over 85% of supplies are manufactured in the United States. Additionally, they've analyzed over 12,000 SKU's that could be potentially impacted, and they were pleased to report that as a whole, inventory remains healthy and well-stocked above the target days' time supply of 100 days.

### **Supreme Customer Service**

We've always been proud to provide multiple buying channels and supreme service to our customers, and this is no exception.

- ✓ **Contact Womack by phone: (434) 793-5134**
- ✓ **Contact your local branch by phone. [Click here for a branch directory](#)**
- ✓ **24/7 Emergency Support: [womackelectric.com/emergency-services/](http://womackelectric.com/emergency-services/)**
- ✓ **Order supplies at [womackelectric.com](http://womackelectric.com)**

We continue to remain vigilant in monitoring the ever-evolving situation with COVID-19. We remain proactive and agile so that we can keep our people safe, healthy and continue to serve our customers. We will continue to keep our employees and customers well-informed, and in a timely manner. Please check [womackelectric.com](http://womackelectric.com) for ongoing updates.