



IMPORTANT NOTICE

April 5, 2021

Dear Valued Klein Tools Distributor:

It has recently come to our attention that the one of our products, the **NCVT-1 NONCONTACT VOLTAGE TESTER**, has a potential safety issue that Klein Tools would like to rectify. The on/off button of the NCVT-1 is intended to be pressed down and then released. If the button remains depressed during the power on or power off cycle, the tip of the tool remains illuminated in green, indicating the tool is “ready to detect voltage,” when it is not.

These affected products are sold in the following SKU numbers:

NCVT1EP	NCVT1A	NCVT1	MPZ00052R	MPZ00001	69149
NCVT1E	NCVT1SEN	80018	80023	81021	

Therefore, we ask that you:

1. Immediately stop all sales of the NCVT-1 bearing date codes ending H7, including online sales. The date code can be seen on the right side of the product in packaging, as pictured on the right.
2. Hold your inventory of NCVT-1 until further notice. Instructions for return of NCVT-1 products to Klein Tools will follow shortly.
3. Identify purchasers of products via any records you have and forward them to ncvt1support@kleintools.com so that we may contact them to issue a replacement.



Klein Tools has notified the U.S. Consumer Product Safety Commission of this issue.

Contact Klein Tools Customer Service Department at 800-553-4676 if you have any questions.