

Stop Shipment Notification Action Required

ACD60R, DPU222R, DPF221R, DPF222R Air Conditioning Disconnects

Womack Electric Supply

This notification pertains to Eaton Air Conditioning Pullout Disconnects (ACDs) manufactured between September 22, 2025 and January 21, 2026. Eaton is currently investigating an observed condition involving certain lugs that may fracture during wire landing and applying torque to the bolt (35- 50in-lbs). At this time, Eaton has not received any product returns or customer reports of incidents related to this condition. Not all lugs evaluated within the defined manufacturing period have shown evidence of lug fracturing. Internal testing indicates most fractures occur during installation, prior to reaching the specified torque. As field installation is typically performed by qualified electrical contractors, there is a high likelihood of early detection. An example of the ACD is shown below in Figures 1-4:



Figure 1. ACD60R



Figure 2. DPU222R



Figure 3. DPF221R



Figure 4. DPF222R

Eaton records indicate that you received shipment of one of the affected ACD product numbers listed below:

| Eaton Catalog Number | Eaton Product Description |
|----------------------|--------------------------------------|
| ACD60R | Non-Fused Air Conditioner Disconnect |
| DPU222R | Non-Fused Air Conditioner Disconnect |
| DPF221R | Fused Air Conditioner Disconnect |
| DPF222R | Fused Air Conditioner Disconnect |

To determine if your ACD is subject to this notice, locate the Manufacturing Date Code of the product. Manufacturing Date Codes 39N (Week 39 2025) – 03O (Week 3 2026) are subject to this notice as follows: 39N; 40N; 41N; 42N; 43N; 44N; 45N; 46N; 47N; 48N; 49N; 50N; 51N; 52N; 53N; 01O; 02O; and 03O.

For installed products, the ACD is labeled internally on its back interior wall, as shown in Figure 5. For uninstalled products still in original shipping packaging, the Manufacturing Date Code appears near the UPC bar code, per Figure 6 below.

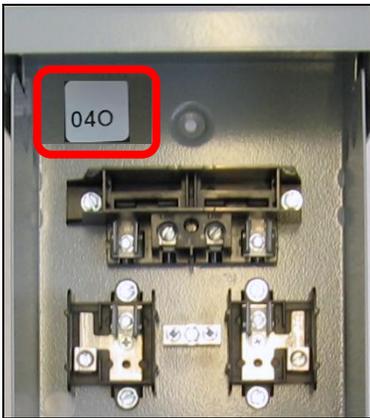


Figure 5. Date Code on Installed Product

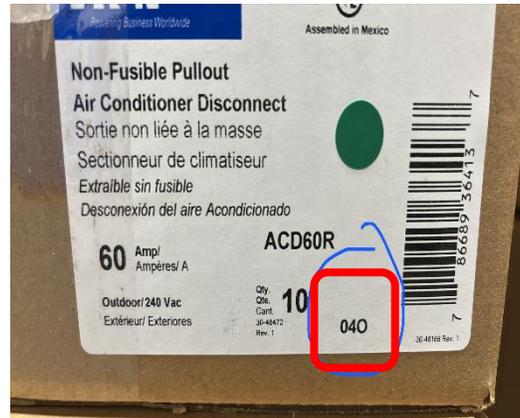


Figure 6. Date Code on Original Packaging

Action Required:

Actions for Uninstalled Units:

IMMEDIATELY CONTAIN potentially affected inventory and **STOP ALL SALES AND SHIPMENTS** of potentially affected products as identified above. Contact Eaton's Center of Return Excellence (CORE) at 800-410-2910 or CORE@eaton.com for return instructions and replacements.

Actions for Installed Units:

For units which have already been shipped to a customer, please forward the customer a copy of this notification. Customers should contact Eaton's Technical Resource Center (TRC) at 877-386-2273 or trc@eaton.com for return instructions and replacements.

